

## CRITICAL ANALYSIS OF STAFF QUALIFICATIONS AND EDUCATION STANDARDS IN JCI AND MEDICAL STAFF & STAFFING MANAGEMENT STANDARDS IN DNV ACCREDITATION FOR HOSPITALS

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### ABSTRACT

The Staff Qualifications and Education (SQE) is a chapter in the Joint Commission International (JCI) Accreditation (Fifth Edition)<sup>i</sup> which describes the standards of Medical Staff & Staffing Management Standards in DET NORSKE VERITAS (DNV) Standard, Interpretive Guidelines and Surveyor Guidance for Hospitals, May 2013, Version 3.0.<sup>ii</sup> JCI Accreditation is a USA based international healthcare accrediting organization, whereas DNV is a Norway based international accreditation organization. The DNV International Accreditation Standard for Hospitals are based on the National Integrated Accreditation for Healthcare Organizations (NIAHO) standard platform developed in the United States (US), and has been adopted by hospitals around the world as a new standard of excellence. These standards integrate clinical and patient safety requirements with proven quality principles into one seamless program. It's a highly developed management system uniquely formulated to promote excellence within hospitals. However, both these standards are accredited by Ireland based International Society for Quality in Health Care (ISQua), which is the only accrediting organization who "accredit the accreditors' in the world.

### Methods

This is a comparison study (normative comparison) in which the researcher has critically analyzed and compared the Staff Qualifications and Education (SQE) standards in the Joint Commission International (JCI) Accreditation (Fifth Edition) and Medical Staff & Staffing Management Standards in DNV Standards for Hospitals, May 2013, Version 3.0.

### Data Collection

Primary data are collected from the JCI Accreditation Standards for hospitals, fifth edition, and DNV Standards for hospitals, Version 3.0. Secondary data are collected from relevant published journals, articles, research papers, academic literature and web portals.

### Objectives of the Study

The aim of this study is to analyze critically SQE Standards in JCI Accreditation and Medical Staff & Staffing Management Standards in DNV Standards to point out the best among both these international standards.

## Conclusions

This critical analysis of SQE, MS and SM standards in JCI and DNV Accreditation for hospitals clearly shows that the SQE Standards in JCI Accreditation are very comprehensive, to the point and are much better than the DNV Accreditation.

**KEYWORDS:** Staff Qualifications and Education (SQE), Joint Commission International (JCI) Accreditation, Medical Staff (MS), Staffing Management (SM), DET NORSKE VERITAS (DNV), Isqua (International Society For Quality in Healthcare)

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1. i Joint Commission International Accreditation Standards for Hospital, Fifth Edition, September 2013.
  2. ii DNV Standard, Interpretive Guidelines and Surveyor Guidance for Hospitals, May 2013, Version 3.0.